

Payment Processing Options:



OTech can collect on co-pays, due balances, family due balances, budget plans, sliding fee scales, bad debt and can accommodate credit card on file capabilities.

We partner with TSYS and InstaMed to process credit/debit card transactions on our kiosks and tablets. TSYS and InstaMed both feature automated payment posting, HIPAA and PCI Compliancy, and easy electronic enrollment – all with NO integration fee.

Even better news! If you currently use a different merchant throughout your practice (i.e. local bank, credit union, etc.)no worries. You can keep that merchant throughout your clinic because just the OTech devices need to be set up with TSYS or InstaMed.

Payment Processing Standards (EMV/Chip):

OTech works closely with our payment processing partners and our hardware manufacturing partners to minimize data security risk related to accepting patient payments at the OTech kiosk systems.

When a patient's EMV/chip enabled credit card is processed via the magstripe and not the chip and it is a fraudulent card/transaction, the credit card company will NOT reimburse you for the fraudulent transaction.

OTech offers two options for our clients:

- OTech will accept the financial responsibility for any fraudulent transactions. Over the last 10 years OTech processed millions of transactions and never a fraudulent one.
- When available, OTech will offer hardware upgrade options to read the new style cards.