

Patients complete 95% of their check-in online
before their appointment.

The last 5% is completed onsite via an OTech device.

Workflow:

1. OTech creates a list of eligible patients that qualify to complete uStart pre check-in
2. OTech will query the PM System database, through custom programming of client's requirements to create the list
3. Unique email sent to each eligible patient
4. Email contains a secure, unique link
5. Patient clicks the link in the email and is redirected to the OTech uStart page
6. Patient completes uStart
7. Same functionality of uArrive software: patient payments, demographics, forms, insurance, MU, targeted messaging, patient education, travel directions, wayfinding
8. All patient activity reflected in PM System
 - a. OTech updates patient tracking in PM System database with "uStart pre check-in"
9. Email sent to patient containing unique uStart code
10. Patient arrives at office, approaches the OTech device specifically for uStart patients
 - a. patient identifies self with name and DOB
 - b. patient inputs their unique uStart code
11. OTech arrives the patient/creates encounter (per client's request) in PM System

